



RGVCU

Connection

April 2019

There's a lot to love about our Visa Credit Card!



- *24/7 Cardholder Service
- *Online Access
- *No Annual Fee
- *Fixed Rates
- *Convenience Checks Available
- *Balance Transfers Available
- *Convenient Billing Cycles

***Interest rates from
5.90% APR - 18% APR**



*Special terms and conditions.
Subject to credit approval.
APR - Annual Percentage Rate

IMPORTANT NOTICE

Effective Immediately:

RGVCU will no longer be opening travel dates on our Visa Credit Card. Members may receive a call from Falcon Alerts (1-800) in regards to verification of transactions; if the call is not answered your Visa Credit Card will be restricted.

We apologize in advance for any inconvenience this may cause, but this is for the protection of our members and the Credit Union. If you have any questions, please contact the Credit Union.

ATM / Debit Card Safety

Never write your pin number on your card. Be aware of your surroundings, particularly at night. Refrain from displaying your cash at the ATM or night deposit facility. Count your cash after rolling up your window and locking your doors. If you notice anything suspicious at the ATM, consider using another machine. If you are followed after completing a transaction, go to the nearest public area where people are located. Report all crimes to law enforcement officials immediately.

Notice of Records Availability

Upon written request, a member may review or receive a copy of the most recent version of the following credit union documents:

- Annual Report to Membership
- The non-confidential pages of the latest call report (NCUA Form 5300)
- A summary of the most recent annual audit
- Board policy regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies and thereof; and
- Internal Revenue Service Form 990

Mailing Address:

1221 Morgan Blvd. - Harlingen, Texas 78550

Main Phone Line: (956) 423-5792

Website: www.rgvcu.coop

Anatalk: (956) 412-9630

Business Hours:

1221 Morgan Blvd. & 4321 W. Expwy 83 - Harlingen
345 N. Williams Rd. - San Benito

Lobby:

Monday, Tuesday, Thursday 9:00AM - 5:00PM
Wednesday 10:00AM - 6:00PM
Friday 10:00AM - 5:00PM
Saturday (Main Office) 9:00AM - 12:00PM

Drive Thru:

Monday - Friday 7:30AM - 6:00PM
Saturday 8:00AM - 12:00PM

Business Hours:

7449 S. IH 69 - Lyford (FM 498/Parker Road)

Lobby & Drive Thru:

Monday, Tuesday, Thursday 9:00AM - 5:00PM
Wednesday 10:00AM - 6:00PM
Friday 10:00AM - 5:00PM
Saturday - Closed

Closures:

Friday, April 19, 2019 - Good Friday
Monday, May 27, 2019 - Memorial Day
Thursday, July 4, 2019 - Independence Day



Stuck in a Title Loan?



Visit RGVCU and let us try and help you - get unstuck!

Special terms and conditions may apply.
Visit our loan department for detailed information.

We Do Mortgages!

Visit our loan department for more information.



We partner with Servion, Inc., NMLS #1037
*Subject to credit approval. Must be a member of RGVCU.

TruStage™ INSURANCE PRODUCTS

INSURANCE BUILT FOR CREDIT UNION MEMBERS LIKE YOU

Exclusively for credit union members



TruStage insurance products are only available to credit union members. Your membership means competitive rates, helpful guidance without sales pressure and quality products trusted by your credit union. Regardless of your budget, we can help make sure the protection you need makes sense. It's all part of smart planning and caring about the aspirations and achievements of those who matter most.

Call us, we'll help you understand all of your options so you can choose the one that is best for you and your family.

Life and AD&D 1-855-612-7909
Auto & Home 1-888-380-9287
Visit us at TruStage.com



TruStage products and programs are made available through the companies of the CUNA Mutual Group. They have been providing insurance and financial services designed for credit unions and their members for more than 75 years, serving more than 13 million credit union members.

TruStage™ is the marketing brand for the insurance products. The Auto & Home Insurance Program is made available by CUNA Mutual Insurance Agency, Inc. and underwritten by leading insurance companies. Life and accidental death & dismemberment insurance is sold through CMFG Life Insurance Company.

The insurance offered is not a deposit, and is not federally insured, sold or guaranteed by your credit union.

MC2645AR-0812

New or Used Auto Loans

as low as

2.99 % APR

*No Payment for 90 Days!

Special terms and conditions may apply. Auto loan rates between 2.99%-18.00% APR.
*No Payment for 90 days for Qualified Members. APR - Annual Percentage Rate.

Personal Loans

as low as

7.24 % APR

Special terms and conditions may apply.
Personal loan rates between 7.24%-18.00% APR.
APR - Annual Percentage Rate. RGVCU Membership Required.

Let us help you register for our FREE Bill Pay.

Bill Pay, gives your the access to:

- *Pay Bills with a click of a button
- *Make multiple payments on a single screen
- *Schedule future or recurring payments
- *Send money to friends and family
- *Transfer money between your accounts



Bill Pay customer service is available 24 hours a day, 7 days a week via telephone or on the Online Message Center.

*The fees for sending money, if any, are shown when you select a delivery option.

Available to our Grande & Valley Checking account holders.



Cell Phone Protection - Receive up to \$200 per claim (\$400 per year) if your cell phone is broken or stolen.

*Visit BaZing.com for specifications on eligibility.

